CONCRETE IQ

Concrete IQ is the official newsletter of the Master Concreters Association of Queensland

ISSUE 2, 2015

MASTER CONCRETERS
ASSOCIATION OF QUEENSLAND

THIS ISSUE

2 From the President's Desk
3 Sealers for Concrete Flatwork
4 CEO Report
4 MCQ / CCAA Joint Seminar Series – Concrete Answers
5 Plastic Settlement Cracking
6 2015 Master Concreters Queensland Excellence in Industry Awards
10 Interest Rates at 30 Year Lows and Getting Easier to Access
10 Tips for Making an Adjudication Application
11 Laughter, The Best Medicine
11 MCQ Hotline
12 Membership Application Form

PLATINUM SPONSOR

CEMENT CONCRETE & AGGREGATES AUSTRALIA

2015 MASTER CONCRETERS QUEENSLAND

EXCELLENCE IN INDUSTRY AWARDS

MASTER CONCRETERS
ASSOCIATION OF QUEENSLAND

PRESIDENT

Paul Curran

VICE PRESIDENT & TREASURER

Greg Bess

CEO

David Lingard

FOUNDING MEMBERS

Bayside Footings

Bess Concrete

Danley Construction Products Pty Ltd

Tessman Concreting Services Pty Ltd

Wagners Pty Ltd

Manly Concrete Pty Ltd

QR Concrete Pty Ltd

DISCLAIMER

In preparing the MCQ newsletter *Concrete IQ,* the editor uses his best endeavors to ensure that the information contained in the newsletter is true and accurate, but accepts no responsibility and disclaims all liability in respect of errors, omissions, inaccuracies or mis-statements contained in the publication.

SUPERSTREAM EXPERTS

BUSSQ MAKES SUPERSTREAM EASY. ACT NOW!

If you have 20 or more employees you should now be SuperStream compliant. If you have less than 20 employees your deadline is 1 July 2016.

Don't delay, take action now!

BUSSQ offers you these options to make it easy to comply:

- **BUSSQ Clearing House SCH Online** - pay all your super in the one place.

AT NO COST FOR BUSSQ DEFAULT EMPLOYERS.

REGISTER ONLINE NOW!

- **Other payment options** include BPAY and EFT (Electronic Funds Transfer).

Speak to your BUSSQ Employer Representative for more information and check out the SuperStream Toolkit at **bussq.com.au.**

CALL US 07 3369 1111

BUSSQ building super

BUS0045_MP14

A BUSSQ Product Disclosure Statement (PDS) should be obtained before any decision is made to purchase a BUSSQ product. BUSS(Queensland) Pty Ltd ABN 15 065 081 281; AFS Licence 237860; BUSSQ ABN 85 571 332 201.

FROM THE PRESIDENT'S DESK

The 2015 Annual MCQ Excellence in Industry Awards have come and gone. Congratulations to all nominees and winners. This evening has cemented itself as an important part of the Queensland's concrete industry calendar not only providing contractors with well-deserved recognition but also the opportunity to enjoy and share our successes with the manufacturers, suppliers, sub-contractors and other associations so pivotal in any project's construction.

This spirit of sharing the highs of concrete construction was evident on the night with more people out of their seats and networking than I have witnessed at any previous awards event.

Can we capitalise on this goodwill by recognising the not insignificant role this group of suppliers, manufacturers and subcontractors play in the construction team building these magnificent structures we see enhancing our skyline? The process of placing concrete benefits from a team approach, from agitators arriving just at the right time with a workable mix to finding solutions to the inevitable lows in construction, this can all be achieved with strong business relationships embracing the spirit of sharing the highs and lows.

With improved relationships the practises of dummy ordering concrete and overstating supply rates should give way to accurate and realistic supply rates born on a mutual understanding of the project needs and a team approach to the process, remembering from the aggi driver to the project manager, we are all "building" these magnificent structures together.

On another matter, for so long contractors have complained of the unrealistic or expensive engineering outcomes coming out of qualified but unworldly graduates. Is it time for contractors to provide employment opportunities for these young men and women at a time when mining and infrastructure recruitment is diminishing. A generation of young engineers understanding the real world of concrete construction, now that's a smart outcome!

Lastly, the second in the popular series of "CONCRETE ANSWERS" seminars co-hosted by the MCQ and CCAA will be held on the 30th July for those wanting to know more about concrete in Class2 buildings and the opportunity to advance those business relationships through networking, I highly recommend attending. "WATCH THIS SPACE" for registration details in the near future.

Paul Curran,
President, Master Concreters Queensland

SEALERS FOR CONCRETE FLATWORK

Concrete surfaces in various shapes and textures are becoming a popular architectural expression for flatwork. The main function of a sealer is to prevent staining of the surface and to facilitate its cleaning. Some sealers can give concrete a 'wet' appearance which, consequently, highlights the colour of the concrete. Some sealers may be tinted and thus provide both a seal and a coloured finish. Generally, sealers should not be applied until after the concrete has cured.

CHOICE OF SEALERS

In selecting a sealer, a clear understanding of its role in the particular application is vital. Sealers range from wax-based products, to chemical products available commercially. The suitability of a given product for a particular surface finish (and for the intended use of the surface) should be checked with the supplier.

Some sealers may not readily penetrate a honed or steel trowelled surface, or may need to be thinned in accordance with the manufacturer's recommendations. Flatwork subjected to traffic (either vehicular or pedestrian) will need to be resealed from time to time; the period depending on the extent of traffic and the sealer used. In this case, the sealer used should be suitable for multiple re-applications. Penetrating sealers that are protected by the corporate surface may offer increased durability in heavy traffic areas.

Sealers intended for patterned paved driveways are not suitable for polished concrete floors. The steel trowelled finish required for polished concrete does not allow these sealers to readily penetrate the concrete, usually resulting in the sealer remaining as a thick coating on the surface. It may also cause problems with the evaporation of the solvent, resulting in the sealer not hardening properly.

The application of film-forming sealers may also affect surface noise from vehicles, ie increase the incidence of tyre 'squeal' in carparks. The use of penetrating sealers or rougher surface textures will generally assist in this regard.

The following should be considered when selecting a sealer:

- The type of surface finish
- Whether the surface is external or internal (ie protected from the elements)
- The intended use of the surface (eg domestic, commercial, industrial, carpark)
- Ease of re-application (if required)
- Bonding of subsequent surface treatment (if required)
- Issues relating to the application of the sealer (eg ventilation).

PRODUCT TYPES AND APPLICATIONS

Sealers fall into two distinct categories, penetrating sealers and those that form a film on the surface. Most sealers are solvent-based for durability; however, water-based sealers are available. For information on the composition and use of particular products, the manufacturer's literature should be consulted.

OIL-BASED SEALERS

Natural oils such as pure tung oil may also be used as a penetrating-type sealer. They are applied in a number of coats until no further oil is able to penetrate the concrete surface. As a natural product it is suitable for food preparation areas such as concrete benchtops. Pure tung oil will provide a matt finish and should not affect the colour of the concrete. For semi-gloss or gloss finishes a suitable surface coating will need to be applied.

Tung oil is UV resistant and may be used for both interior and exterior applications. For high traffic areas, re-application once a year may be required.

ACRYLIC SEALERS

These are commonly available in either water-based or solvent-based form. They provide relatively good protection against staining and are widely favoured because of their low cost. They are easy to apply and, if necessary, can be successfully repaired and easily re-applied over the existing sealer. Such products can be tinted readily to enhance the concrete colour or colour of exposed aggregates finishes. They may be used internally and externally as they are UV resistant. A typical external situation may require a reseal every 12–24 months. Typical uses are in wet areas, pool paving, driveways, exposed aggregate and patterned paving.

URETHANE SEALERS

Urethane sealers provide higher abrasion resistance than acrylic sealers. Both water- and solvent-based types are available and they generally fall into the surface-film category. They are ideal for heavily trafficked surfaces, including commercial and food court premises. Urethanes also possess good resistance to a range of chemicals and other substances and are regularly specified for industrial applications.

They are generally suitable only for internal use. For external use, a special non-yellowing, UV resistant formulation should be used. Prior to resealing, the surface will need to be sanded to ensure a mechanical bond between the new and existing sealer.

SILICONE SEALERS

These are solvent-based and being a penetrating type sealer, give a matt finish to the surface without affecting its surface texture or colour.

They are suitable for both external and internal surfaces. As silicone-based sealers affect bonding with subsequent surface treatments, they should generally be used only where no further treatment of the surface is required.

EPOXY SEALERS

These are most commonly used for internal applications (due to lack of UV resistance) and are generally the most abrasion resistant, durable and hard-wearing sealers available. They offer enhanced protection against staining. Typically, epoxy sealers provide a high gloss to surfaces and can be tinted readily. They may take longer to harden than acrylic sealers due to the chemical reactions involved, in some cases exceeding 18 hours dependent on ambient conditions.

Epoxy sealers are difficult to reapply and require some surface preparation to facilitate mechanical bond of the subsequent layer. Typical uses are in commercial and industrial buildings, food outlets and hospitals. They are generally not used on textured surfaces since surface preparation for subsequent coats is difficult.

SLIP RESISTANCE

To improve slip resistance on ramps and where the surface may be contaminated with water and other materials, silica chip or carborundum dust may be sprinkled over the final application of sealer. Penetrating sealers rather than those forming a film on the surface provide better slip resistance as they allow the txture of the surface to contribute to its frictional properties. Regardless of the type of sealer used, the surface should be regularly maintained to prevent a build up of oil, grease or grime which will affect the slip resistance.

Reprinted with kind permission of CCAA

MCQ / CCAA JOINT SEMINAR SERIES – CONCRETE ANSWERS

CONCRETE IN CLASS 2 BUILDINGS

BEST SOLUTIONS FOR MULTI-RISE RESIDENTIAL CONSTRUCTION

The second in a series of "Concrete Answers" seminars hosted jointly by Master Concreters Queensland and Cement Concrete & Aggregates Australia.

Concrete offers many benefits in multi-rise residential design and construction, such as sound insulation and fire proof properties, flexibility in design, and a varieties of achievable finishes (for walls and floors). It is important to understand the solutions available and how to incorporate them into the building design.

Why should I attend?

- Understand the benefits that concrete can offer and how to utilise them
- Get to know the challenges with concrete construction and how to overcome them
- Learn how to reduce cost and improve speed of construction by using various concrete solutions

Who should attend?
Professionals involved in the design, supply and construction of concrete for multi-rise residential projects, including architects, builders, engineers, contractors, and material suppliers.

Date: Thursday 30 July 2015
Cost: $60 per person (incl. GST)
Venue: SBH Pop Up room, Story Bridge Hotel, 200 Main St, Kangaroo Point QLD

Enquiries: Ruiwen Kong
Phone: 07 3227 5207
Email: Ruiwen.kong@ccaa.com.au

CEO'S REPORT

Welcome to this special awards edition of the Association newsletter. As can be seen in the awards section members, guests and industry representatives gathered at the Hilton Brisbane for another successful evening. May I offer special thanks to our sponsors for supporting the event and congratulate the finalists and winners on the evening.

The Association is keeping pace with a packed schedule as we undertake a range of activities to support our members. In addition to running various events and providing support to our contractor members the continued development of the training pathway is well underway with our Concrete Technology and Best Practice course commencing delivery in June.

> "The Association is keeping pace with a packed schedule as we undertake a range of activities to support our members."

Members should all be aware of the QBCC's recent decision in relation to accountability for defective work by all subcontractors. In the past the head contractor was generally held responsible for the defective work, as they were responsible for supervising the work of the subcontractor. Members should note that the QBCC has undertaken to assist parties in dispute to reach an agreement to rectify any identified defective work. If members are having disputes with their contractors they should engage with the QBCC directly.

On a final note I would encourage our members to support those organisations that get behind the Association and support our events. A number of these events would not occur without their involvement and I encourage our members to give these organisations the opportunity to put forward their products and services for review.

If the products are comparable to what you are using now and those organisations that you deal with choose not to see value in supporting your industry trade association there is a business decision to make.

David Lingard,
CEO, Master Concreters Queensland

MASTER CONCRETERS PROUDLY ACKNOWLEDGES THE SUPPORT OF OUR SUSTAINING MEMBERS

PLASTIC SETTLEMENT CRACKING

Plastic settlement cracks are so-called because they form while the concrete is still plastic, ie has not set. The settling concrete is restrained and cracks form at the surface. They may become visible very early, ie while finishing is proceeding, but are often not noticed until some hours after placement. They are distinguished from plastic shrinkage cracks by their distinct pattern which typically mirrors the pattern of the restraining elements such as the reinforcement.

The cracks occur while the concrete is plastic and frequently while bleed water is still rising and covers the surface. They tend to roughly follow the restraining element, eg reinforcing bars, or changes in the concrete section. They can be quite wide at the surface, tend to extend only to the reinforcement or other restraining element and taper in width to that location. In exposed situations this may increase the risk of corrosion of the reinforcement and pose a threat to durability. Cracks may develop further, due to subsequent drying shrinkage, leading to possible cracking through the full depth of the concrete member.

WHAT CAUSES PLASTIC SETTLEMENT CRACKS?

After it is placed, concrete bleeds, ie the solids settle down and the mix water rises up to the surface. If there is no restraint this merely produces a slight lowering of the concrete surface. However, if the concrete is locally restrained from settling (eg by a reinforcing bar, duct or insert) while the adjacent concrete continues to settle, there is the potential for a crack to form over the restraining element Figure 1. It may also lead to a void under the restraining element and where this is reinforcement it may affect the local bond. The amount of settlement tends to be proportional to the depth of concrete, ie the deeper the section the greater the settlement. At changes of section, eg at a beam/slab junction, the different amount of settlement can lead to cracks forming at the surface Figure 2.

PRACTICES TO MINIMISE THE RISK OF PLASTIC SETTLEMENT CRACKING

CONCRETE

- Use mixes with lower bleeding characteristics, eg lower slump and more cohesive mixes
- Increase the ratio of cover to reinforcing bar diameter, ie by increasing the cover or decreasing the size of the bars.

Avoiding the use of retarding admixtures is sometimes suggested as a way of minimising plastic settlement cracking, but in hot weather the benefits of their use outweigh the disadvantages.

CONSTRUCTION

- Wet the subgrade before placing concrete to avoid excessive water loss from the base of the concrete
- Set all formwork accurately and rigidly so that it will not move during concrete placement
- Place concrete in deep sections first (including columns) and let it settle prior to placing and compacting the top layers (ensuring that the two layers blend together)
- Fully compact the concrete
- Cure the concrete promptly and properly.

REPAIR OF PLASTIC SETTLEMENT CRACKS

IN PRE-HARDENED CONCRETE

The most effective repair is to close the cracks shortly after formation by re-vibration and reworking the surface while the concrete is still plastic. Careful timing is essential to ensure the concrete re-liquefies under the action of the vibrator so that the cracks are fully closed.

Re-vibrate too soon and cracks may reform; too late and the bond to the reinforcement may be damaged. Mechanical re-trowelling of the surface may be sufficient to close the cracks and compact the concrete around the reinforcement provided the cover is not too great, but the best result is where this is combined with some form of vibration. Caution needs to be exercised in the use of re-trowelling alone since it may just form a skin (which can fracture with subsequent shrinkage, thermal or traffic impacts) over the cracks but not close them. If used it must be done as soon as the cracks become evident.

Note: Additional working of the surface may change the colour and texture of the surface in that area.

IN HARDENED CONCRETE

After the concrete has hardened, plastic settlement cracks may be chased out and filled using a suitable proprietary material. It is almost impossible to camouflage the plastic settlement cracking, the object being simply to ensure that the durability and the wear characteristics of the surface are not impaired.

Reprinted with kind permission of CCAA

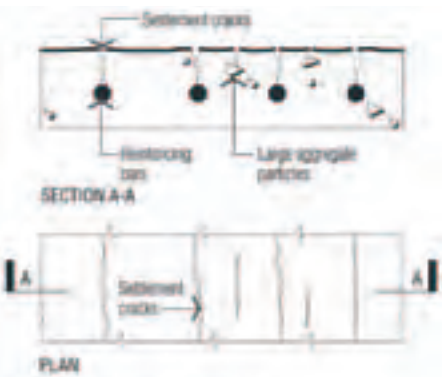


Figure 1: Settlement cracking

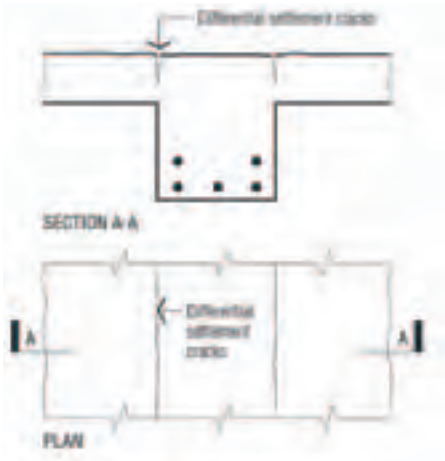


Figure 2: Differential settlement cracking

2015 MASTER CONCRETERS QUEENSLAND

EXCELLENCE IN INDUSTRY AWARDS

MASTER CONCRETERS ASSOCIATION OF QUEENSLAND

Holcim

Members and representatives from the building and construction industry gathered at the Hilton Brisbane for the 5th Annual Master Concreters Queensland Excellence in Industry Awards.

Once again a wide range of projects completed by members were showcased during the evening. The Training Excellence Award was also presented during the evening to recognise a student's commitment and professionalism while attending Master Concreters Queensland delivered training.

The Supplier Representative Award was also presented to recognise the significant contribution made by the supplier community and acknowledged the special efforts of a particular individual.

The event was enjoyed by everyone in attendance and the evening continues to be recognised as the main event of the year for our industry.

Thankyou to everyone who joined with the Association for the night and we look forward to seeing everyone at the 2016 Excellence in Industry Awards.

ABOVE: Mr Mark Ryan MP and MCQ President, Paul Curran

QBCC BEST DOMESTIC PROJECT AWARD

FINALISTS

Bess Concrete
Chandler

McGinn Concrete
Kenmore Hills

WINNER

Cemento Concrete Services
One Oak

Cemento Concrete Services

McGinn Concrete

QCRETE BEST DECORATIVE DOMESTIC AWARD

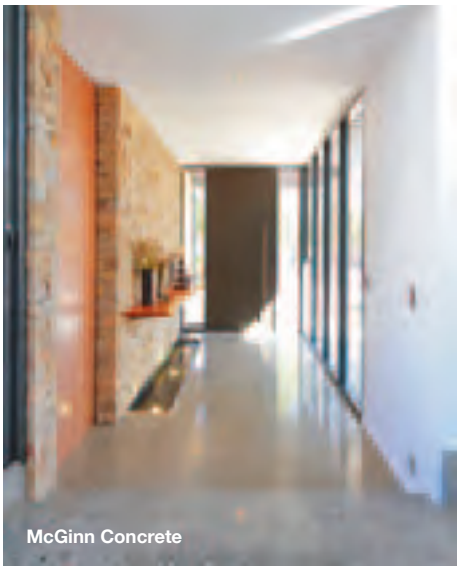
FINALISTS

My Floor
Savages Brookfield

BB Concreting
Daisy Hill

WINNER

McGinn Concrete
Boston Road


McGinn Concrete

My Floor

BORAL BEST DECORATIVE COMMERCIAL AWARD

FINALISTS

Manly Concete
UQ Oral Health Centre, Herston

CITICRETE
St Joseph's Nudgee College Learning Centre

WINNER

LANDCON
Frew Park, Milton

Landcon

Manly Concrete

EXCEL BEST COMMERCIAL PROJECT UNDER $20M AWARD

FINALISTS

Bess Concrete
QUBE

Manly Concrete
Woolworths Ormeau

WINNER

CITICRETE
St Joseph's Nudgee College Learning Centre

CITICRETE

Bess Concrete

NEILSEN'S BEST COMMERCIAL PROJECT OVER $20M AWARD

FINALISTS

Admiral Concrete
Lady Cilento Children's Hospital

Manly Concrete
UQ Oral Health Centre, Herston

QR Contracting
TNT Logistics Facility Redbank

WINNER

Bess Concrete
Lytton Motorway Estate

Bess Concrete

Admiral Concrete

HILTI SAFETY, INNOVATION AND SUSTAINABILITY AWARD

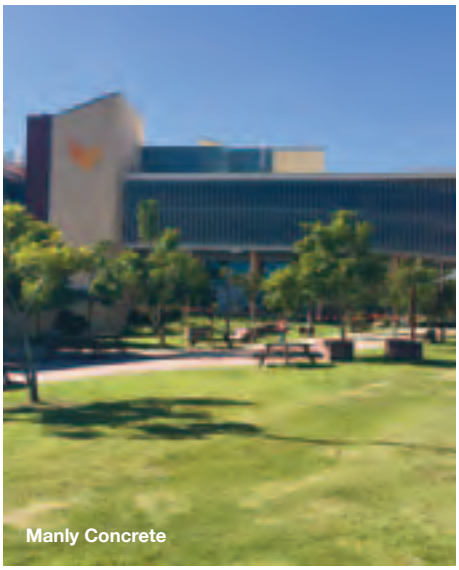
FINALISTS

QR Contracting
TNT Logistics Facility Redbank

Bess Concrete
Lytton Motorway Estate

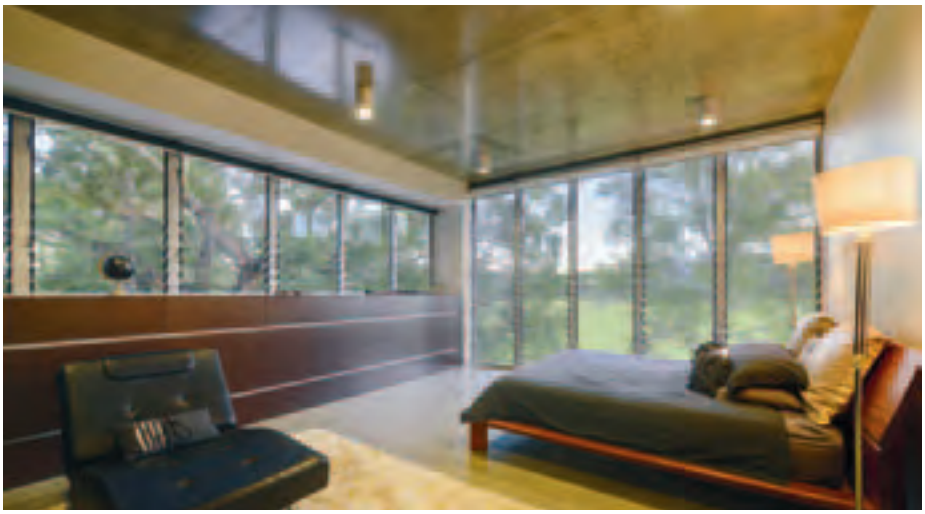
WINNER

Manly Concrete
Edgy Building USQ Springfield


Manly Concrete

QR Contracting

WAGNERS SUPREME AWARD



FINALISTS

McGinn Concrete
Boston Road

LANDCON
Frew Park Milton

CITICRETE
St Joseph's Nudgee College Learning Centre

Bess Concrete
Lytton Motorway Estate

Manly Concrete
Edgy Building USQ Springfield

WINNER

Cemento Concrete Services
One Oak

The One Oak project maximised the use of available building space to create an expansive living area. The design utilised the concrete as the primary building material to deliver a truly unique living space.

The raw concrete finish was a signature feature of the house – which included honed floors and off-form ceilings that were sanded, sealed and left exposed.

The suspended concrete floor was extended on all four sides to create a full perimeter eave for the lower floor. The footprint of the roof was identical to the first floor and delivered the same overhang for the upper floor. The roof system also included an internal drainage system which allowed the external view of the property to maintain its clean building lines.

The builder noted that the process of using concrete delivered multiple benefits without changing trades and through the innovative use of concrete a 6 star efficiency rating was achieved.

The One Oak Project is an outstanding example of the use of concrete in a non-traditional domestic setting. The property delivered multiple building benefits, while delivering an impressive living space for the owner. The skills of Cemento Concrete Services were very much to the fore, in the creation of this outstanding living space.

MCQ SUPPLIER REPRESENTATIVE AWARD

WINNER

John Lawler (Holcim)

BELOW: David Lingard, CEO - MCQ, John Lawler, Mr Mark Ryan MP

MCQ TRAINING EXCELLENCE AWARD

WINNER

David Mullins (Bess Concrete)

BELOW: Mr Mark Ryan MP, Dave Mullins, Chris Jones, Past President

INTEREST RATES AT 30 YEAR LOWS AND GETTING EASIER TO ACCESS

After 29 years in finance if someone would have told me a few years ago that a 7% interest rate was way too high I would have wondered which planet they came from. But that is the reality in today's market.

We are now seeing on a daily basis motor vehicles and equipment financed at interest rates between 4.25% and 5.0%.

These rates are not the concoction of dealer based "sponsored" headline rates being supported by internal discounting on a "recommended retail" machine price, they are mainstream rates.

But what does this mean in $ terms?

A $50,000 vehicle financed in 2012 on a five year by nil residual term at 7% was $985 p/m, today at 4.75% it is $934 p/m which is $3060 less over the entire loan and on a fleet of 10 vehicles it adds up.

A $500,000 machine financed in 2012 on a five year by nil term at 7% was $9850 p/m; now at 4.50% it is $9286 p/m which is a whopping $33,840 less over the entire loan. Amounts in the seven figures are even better.

All things being equal these are saving should drop straight to the business owners' bottom line. If you can save $10,000 a year in finance costs and your usual profit margin is 5% that is equal to adding another $200,000 in turnover to achieve the same outcome.

So let's look at that old kit of yours you have. Sure, you own it; sure there is no finance on it; yes, you can park it up if work slows. However, on the other hand what is it really costing you? Is it burning a hole in your pocket with R&M, constantly breaking down? What about the loss of income due to down-time? Even the fuel inefficiencies that modern day equipment offers can save you thousands alone per annum.

With record low interest rates, easy finance processes (up to $500k without financials in some cases), longer warranty terms around the equipment and greater fuel efficiency, doesn't that all add up to lowering your costs, improve productivity and ensure the workflow is getting done on time.

The world is too complex today, so making things easy for your equipment and your equipment finance needs is one step that can make your business life just that little easier.

Article provided by Phil Horton - qldsales@finlease.com.au

TIPS FOR MAKING AN ADJUDICATION APPLICATION

The money is not there for the asking – you have to make your case

It is a common error by applicants to think that all you have to do is file your Adjudication application together with your invoices, the emails between you and the non-paying customer and a copy of the contract or the quote, and without more you will win. That is not the case.

Although it is true that the majority of applicants do succeed, at least to some extent, there is no presumption under the Act in favour of applicants. Even in cases where there is no response by the person receiving the Payment Claim, as the Applicant you still have to prove your case if you want the Adjudicator to find in your favour.

You need to include evidence

As I have said, to be successful the applicant has to prove their case. For example:-

1. If the customer says that the work was not actually done, you should produce photographs showing the work;
2. If it is said you charged too much, you might need evidence from an experienced, reputable contractor or from a quantity surveyor, that your charges are reasonable;
3. If the customer claims that the work is defective, photographs which show the quality of the work or installation might be needed, together with statements from people working on the site to say for example that the pipe was damaged when the builder's truck ran over it.

If you do not present evidence refuting the other party's claims for back charges, defective work and the like and the respondent does include in its response to your application, some evidence in support of their claim-the respondent must win on that point.

It is best that any evidence by a witness be in the form of a Statutory Declaration or at the very least, a signed Statement.

Help the adjudicator do their job

When preparing your Adjudication Application, you must remember that an Adjudicator has only a limited amount of time in which to make their decision and that most Adjudicators are doing many jobs at the same time. A large proportion for example, are practising lawyers who will have their usual case load and clients' demands to attend to as well as do the Adjudication.

You should put all your documents together with an index and number each page. As an Adjudicator, it is amazing how many times you get a bundle of documents with no attempt at putting it together in any sort of order, not even chronological order. All this does is make it difficult for the Adjudicator and it might even colour their view of you and the strength of your claim, subconsciously or otherwise. Why make it hard for them?

Many people also do not understand that in most cases, you also need to make submissions. This is not just something for lawyers only. You should always prepare and include in your Application, a written summary of the case as you see it. It could be a simple telling of the story from beginning to end. But keep it relevant to what the Adjudicator has to decide. Don't stray off into disputes that are not part of the Application but equally don't leave relevant facts and information out.

Finally, particularly where there are numerous variations, back charges or allegations of defective work, it is best to prepare and provide for the assistance of the Adjudicator, a schedule in which you list each of the items claimed, the amount claimed by you for each item and the amount allowed by the respondent so that the amount in dispute is clear and easy to comprehend in summary form just by looking at the schedule. If some items are not being pursued, that fact should be noted. The schedule should also state which items which have been agreed.

Sell your case to the Adjudicator

You must remember that you are trying to convince the Adjudicator to give you some money.

You have to do the convincing. It is in your interests to make it as easy as possible for the Adjudicator to find in your favour. Working as an Adjudicator makes it easy to see where people, especially those who do not get legal advice, go wrong.

McKays Solicitors

For further information please contact us.

BRISBANE OFFICE

Michael Cope - (07) 3223 5939
mcope@mckayslaw.com

QLeave | PORTABLE LONG SERVICE LEAVE

DUE 31 JULY 2015 · 31 JULY · www.qleave.qld.gov.au

Worker Service Return

LODGE ONLINE

Complete your return online in 3 easy steps

3 EASY STEPS → LOGIN → COMPLETE RETURN → SUBMIT RETURN

www.qleave.qld.gov.au/employerlogin

- Enter your QLeave number and password to log in.
- Click 'Reset password' on the employer online services log in page if you need a new password.

QLeave number*

Password*

Log In | Cancel

Reset password | Register online

Need help completing your Worker Service Return online?

Refer to the **'Online Worker Service Return user guide'** available at **www.qleave.qld.gov.au/employerguides**

www.qleave.qld.gov.au

LAUGHTER, THE BEST MEDICINE

DELIVERY COINCIDENCES

Four expectant fathers pace in a hospital waiting room while their wives are in labor. The nurse enters and tells the first man, "Congratulations, you're the father of twins."

"What a coincidence," the man says. "I work for the Minnesota Twins baseball team."

A little later, the nurse returns and tells the second man, "You are the father of triplets."

"That's really an incredible coincidence," he answers. "I work for the 3M Corporation."

An hour later, the nurse tells the third man that his wife has just given birth to quadruplets.

The man says, "I don't believe it! I work for the Four Seasons. What a coincidence."

After hearing this, everyone's attention turns to the fourth guy who has just fainted. He slowly regains consciousness and whispers, "I should have never taken that job at Millennium Computers."

THE ENGINEER AND THE FROG

An engineer crosses a road when a frog calls out to him, "If you kiss me, I'll turn into a beautiful princess."

He bends over, picks up the frog and puts it in his pocket. The frog speaks up again and says, "If you kiss me and turn me back into a beautiful princess, I will stay with you for one week."

The engineer takes the frog out of his pocket, smiles at it and returns it to the pocket.

The frog then cries out, "If you kiss me and turn me back, I'll do whatever you say!"

Again the engineer takes the frog out, smiles at it and puts it back into his pocket.

Finally, the frog asks, "What is the matter? I've told you I'm a beautiful princess, I'll stay with you for a month and do whatever you say. What more do you want?"

The engineer says, "Look, I'm an engineer. I don't have time for a girlfriend, but a talking frog, now that's cool!"

MCQ HOTLINE

Our highly experienced members can provide advice on various issues affecting concrete contractors through our MCQ Hotline.

Members may contact our Hotline representatives or if it is more convenient, call the office on 1300 884 544 and they will start the ball rolling.

MASTER CONCRETERS ASSOCIATION OF QUEENSLAND

BOARD MEMBERS

Chris Jones
0418 871 380
chris@qrc.com.au

Greg Bess
0411 416 146
greg@bessconcrete.com

Brad Nairn
0427 650 004
brad@manlyconcrete.com

Keith McGinn
0414 742 508
keith@mcginnconcrete.com.au

REGISTERED OFFICE

2/193 South Pine Road,
Brendale Q 4500

Ph: (07) 3205 6675
Email: info@mcaq.com.au

www.mcaq.com.au

JOIN NOW!

GIVE YOUR BUSINESS THAT COMPETITIVE EDGE

Master Concreters provides a range of services and support specifically for concrete contractors. All member companies are advertised through the 'Find a Master Concreter' Directory on the Master Concreters website homepage.

OTHER BENEFITS INCLUDE:

- Access to technical information
- Industry helpline for concrete contractors
- Discounted training for members
- Business Mentoring Service
- Newsletters, industry news and information
- Seminars and industry events
- Networking opportunities with other contractors

To join Master Concreters complete the application form below:

MASTER CONCRETERS
ASSOCIATION OF QUEENSLAND

2/193 South Pine Road,
Brendale Q 4500

Ph: (07) 3205 6675
Email: info@mcaq.com.au

www.mcaq.com.au

Master Concreters is the industry trade association working for and supporting concrete contractors.

APPLICATION FOR MEMBERSHIP

COMPANY DETAILS

Company Name _____

Contact Person _____

Postal Address _____

_____

_____

Telephone _____

Email _____

Signature _____

Send your competed application form to:
Master Concreters 2/193 South Pine Rd Brendale Q 4500

Or fax to **(07) 3265 6422** or scan and email to **info@mcaq.com.au**

MEMBERSHIP DETAILS

MEMBERSHIP CATEGORY (please tick main area)

☐ Contractor Domestic
$500 + GST ($550) per annum

☐ Contractor Commercial
$650 + GST ($715) per annum

PAYMENT DETAILS (please tick)

☐ Credit Card Number and expiry date:

Expiry date: ____ /_____

☐ Master Concreters to contact me for payment via EFT or Direct Debit

* Members must hold appropriate BSA License for scope of works.